

WITHDRAWN AS OF 2/2/2012

Intro. Res. No. 1010-2012
Introduced by Legislators Cilmi and Barraga

Laid on Table 1/3/2012

**RESOLUTION NO. -2012, ESTABLISHING A UNIFORM
TELEPHONE ANSWERING POLICY FOR THE SUFFOLK
COUNTY POLICE DEPARTMENT**

WHEREAS, the County of Suffolk strives to respond effectively to residents and others who seek its services; and

WHEREAS, residents often contact police precincts to report non-emergency incidents or to obtain police reports and other documents; and

WHEREAS, persons calling Suffolk County Police Department precincts should have their calls answered promptly by the appropriate personnel; and

WHEREAS, a uniform policy should be established that ensures that telephone calls to Police Department precincts are answered in a timely manner; now, therefore be it

1st RESOLVED, that the Suffolk County Police Department shall take all steps necessary to ensure that manned telephones located in police precincts will be answered within five rings; and be it further

2nd RESOLVED, that should a telephone call fail to be answered within five rings, said call shall be transferred to a different manned telephone within the same precinct or police headquarters, whichever is practical; and be it further

3rd RESOLVED, that the Department of Information Technology and the Suffolk County Police Department are hereby authorized, empowered and directed to work cooperatively to effectuate the policy established in the 2nd RESOLVED clause of this resolution within 180 days of the effective date of this resolution; and be it further

4th RESOLVED, that this Legislature, being the State Environmental Quality Review Act (SEQRA) lead agency, hereby finds and determines that this resolution constitutes a Type II action pursuant to Section 617.5(c)(20), (21) and (27) of Title 6 of the NEW YORK CODE OF RULES AND REGULATIONS (6 NYCRR) and within the meaning of Section 8-0109(2) of the NEW YORK ENVIRONMENTAL CONSERVATION LAW as a promulgation of regulations, rules, policies, procedures, and legislative decisions in connection with continuing agency administration, management and information collection, and the Suffolk County Council on Environmental Quality (CEQ) is hereby directed to circulate any appropriate SEQRA notices of determination of non-applicability or non-significance in accordance with this resolution.

DATED:

APPROVED BY:

County Executive of Suffolk County

Date: