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3 **SENIORS & CONSUMER PROTECTION COMMITTEE**
4
5 **OF THE**
6
7 **SUFFOLK COUNTY LEGISLATURE**
8
9 **MINUTES**

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13 A meeting of the Seniors & Consumer Protection Committee of the
14 Suffolk County Legislature was held in the Rose Y. Caracappa
15 Legislative Auditorium of the William H. Rogers Legislature
16 Building, 725 Veterans Memorial Highway, Smithtown, New York held
17 on May 8, 2017.
18

19
20
21 **MEMBERS PRESENT:**

22 Leg. Sarah S. Anker, Chairperson
23 Leg. Steve Stern, Vice Chair (excused absence)
24 Leg. Thomas Cilmi
25 Leg. Al Krupski
26 Leg. Thomas Muratore
27

28
29
30 **ALSO IN ATTENDANCE:**

31 George M. Nolan, Counsel to the Legislature
32 Amy Ellis, Chief Deputy Clerk/Legislature
33 Andrew Tarantowicz, Budget Review Office
34 William O'Brien, Budget Review Office
35 Frank Nardelli, Commissioner/Department of Labor & Consumer Affairs
36 Scott Mastellon, Commissioner/IT
37 Bob Dougherty, appointee/SC Electrical Licensing Board
38 Robyn Fellrath, Aide to Leg. Anker
39 Deborah Harris, Aide to Leg. Stern
40 Catherine Stark, Aide to Leg. Krupski
41 Brendan Chamberlain, Aide to Leg. Muratore
42 John Marafino, County Executive's Office
43 Imran Ansari, County Executive's Office
44 Valerie Smith, County Attorney's Office
45 Pegi Orsino, Executive Director/RSVP
46 And all other interested parties
47

48
49 **MINUTES TAKEN BY:**

50 Diana Flesher, Court Stenographer
51
52
53
54
55
56

1 THE MEETING WAS CALLED TO ORDER AT 12:31 PM

2
3 CHAIRPERSON ANKER:

4 Okay. I think we're going to begin our Committee meeting. Please
5 rise for the Pledge of Allegiance led by Legislator Muratore.

6
7 SALUTATION

8
9 Please remain standing for a moment of silent meditation and prayer
10 as we think of those in our military fighting for our freedom. And
11 also feeling very blessed that we have Legislator Tom Muratore here
12 today.

13
14 LEG. MURATORE:

15 Thank you. Thank you.

16
17 MOMENT OF SILENCE OBSERVED

18
19 CHAIRPERSON ANKER:

20 Thank you.

21
22 Okay, we do not have any public comment or cards. We are going to
23 change a little bit today. We're going to just go through our
24 agenda and then we will be having a presentation from RSVP. We
25 have Pegi Orsino here today. But, again, as we go right to the
26 agenda -- oh, and, by the way, Legislator Steven Stern has an
27 excused absence.

28
29 INTRODUCTORY RESOLUTIONS

30
31 IR 1321, Accepting and appropriating 100% Federal pass-through
32 grant funds from the New York State Department of Labor through the
33 Workforce Innovation and Opportunity Act (WIOA) for the Special
34 Populations Training Programs-Project SCHOOL (Co. Exec.) I'll make
35 a motion to approve and place on the Consent Calendar.

36
37 LEG. CILMI:

38 I'll second.

39
40 CHAIRPERSON ANKER:

41 All in favor? Opposed? Abstentions? Motion carries. (VOTE:
42 4-0-0-1. LEG. STERN NOT PRESENT - CONSENT CALENDAR)

43
44 IR 1346, Approving the appointment of Bob Dougherty as a member of
45 the Suffolk County Electrical Licensing Board (Co. Exec.) Is Bob
46 here? Hi, Bob.

47
48 MR. DOUGHERTY:

49 Hi.

50
51 CHAIRPERSON ANKER:

52 If you can give us a little information about your background,
53 please

54
55 MR. DOUGHERTY:

56 I did my first service call when I was about nine-years-old. I

12:30PM

1 started my business in 1997. In another month it'll be 20 years
2 that I've been in the appliance repair industry. We basically do
3 sales. I am also a facilitator and a trainer. I train across the
4 country for with a not-for-profit organization called United
5 Servicicers Association. And, you know, appliance repair is what I
6 do every day.

7
8 **CHAIRPERSON ANKER:**
9 Any questions.

10
11 **LEG. KRUPSKI:**
12 Yes.

13
14 **CHAIRPERSON ANKER:**
15 Legislator Krupski.

16
17 **LEG. KRUPSKI:**
18 How did you get to become a, you know, someone who's going to train
19 other people? How did that start?

12:32PM

20
21 **MR. DOUGHERTY:**
22 Basically just learning by other trainers. And we actually -- I
23 work with a committee called Training Committee that we have. And
24 we actually write our own program. And we also work with the
25 manufacturers in order to get them to have their products there.
26 National dealers, like Lowe's, contributes to that. And basically
27 from experience and just attending and training myself.

28
29 **LEG. KRUPSKI:**
30 Thank you.

12:33PM

31
32 **MR. DOUGHERTY:**
33 You're welcome.

34
35 **CHAIRPERSON ANKER:**
36 Okay. I'll make a motion to approve.

37
38 **LEG. CILMI:**
39 Second.

40
41 **CHAIRPERSON ANKER:**
42 Have a second? Okay, Legislator Krupski. Okay, all in favor?
43 Opposed? Abstention? Motion carries. (VOTE: 4-0-0-1. LEG.
44 STERN NOT PRESENT) Congratulations. Thank you.

45
46 **MR. DOUGHERTY:**
47 Thank you.

48
49 **CHAIRPERSON ANKER:**
50 **IR 1347, Approving the reappointment of William Macchione as a**
51 **member of the Suffolk County Home Improvement Contracting Board**
52 **(Co. Exec.)**

12:33PM

53
54 **LEG. MURATORE:**
55 Motion.

1 **CHAIRPERSON ANKER:**

2 We have a motion. I'll second that motion. All in favor?
3 Opposed? Abstention? Motion carries. (VOTE: 4-0-0-1. LEG.
4 **STERN NOT PRESENT**)

5
6 **IR 1348, Approving the reappointment of Michael Towers as a member**
7 **of the Suffolk County Electrical Licensing Board (Co. Exec.)**

8
9 **LEG. MURATORE:**

10 Motion.

11
12 **CHAIRPERSON ANKER:**

13 We have a motion. I'll second. All in favor? Opposed?
14 Abstention? Motion carries. (VOTE: 4-0-0-1. LEG. **STERN NOT**
15 **PRESENT**)

16
17 **IR 1355, Appropriating funds in connection with the Countywide**
18 **Licensing Program for the Department of Labor, Licensing, and**
19 **Consumer Affairs (CP 1819) (Co. Exec.)** I'll make a motion to
20 approve.

21
22 **LEG. KRUPSKI:**

23 Second.

24
25 **CHAIRPERSON ANKER:**

26 Second.

27
28 **LEG. CILMI:**

29 On the motion.

30
31 **CHAIRPERSON ANKER:**

32 On the motion.

33
34 **LEG. CILMI:**

35 Madam Chair, could we get somebody from Consumer Affairs up to just
36 talk to us about this.

37
38 **CHAIRPERSON ANKER:**

39 Commissioner Nardelli.

40
41 **COMMISSIONER NARDELLI:**

42 Good morning. Good afternoon. I'm sorry.

43
44 **LEG. CILMI:**

45 Commissioner, how far are you today?

46
47 **COMMISSIONER NARDELLI:**

48 I'm good. Thank you.

49
50 **LEG. CILMI:**

51 I have a sense of what this is but could you just give us your
52 description, please, what it is, why it's necessary.

53
54 **COMMISSIONER NARDELLI:**

55 It's a countywide licensing program. And it was launched first to
56 accommodate our Taxi and Limousine Commission because we didn't

1 have an apparatus in place to process TLC licenses and
2 registrations. So this was actually procured by IT so Department
3 of Labor was the template.

4
5 There's several phases to it. This is actually the phase II of
6 part two, which will be to bring Consumer Affairs into the fold
7 where -- where businesses and contractors could apply on line, pay
8 their violations on line, interact with the department on any
9 aspect of what we do with paper. So we'll eventually eliminate the
10 unnecessary paper work that we do day in and day out and hopefully
11 reduce man hours that's required for the department to process.

12
13 **LEG. CILMI:**

14 Okay. So you said this is part two of phase three.

15
16 **COMMISSIONER NARDELLI:**

17 Part two of phase two. The first phase was in 2014. I think there
18 were \$300,000 appropriated. And in 2016 we didn't ask for any
19 money. It took a little time to get the servers in place. So this
20 is \$500,000 for mostly the licensing apparatus. What we're going
21 to do here in essence is license the 1.5 million residents to be
22 able to access our platform so they can interact with the
23 department and do everything electronically.

24
25 **LEG. CILMI:**

26 So we need to have licenses for everybody?

27
28 **COMMISSIONER NARDELLI:**

29 As far as I know, yeah. And maybe the Commissioner of IT can
30 elaborate a little bit more on that --

31
32 **LEG. CILMI:**

33 Sure.

34
35 **COMMISSIONER NARDELLI:**

36 -- aspect of it. And that's, I think, 196,000. And the rest will
37 be support and equipment to facilitate the licensing.

38
39 **LEG. CILMI:**

40 Okay. Because I have to imagine that the -- although we obviously
41 want to make it available to everybody, the percent of our
42 population that uses it obviously will be very small percentage.

43
44 **COMMISSIONER NARDELLI:**

45 That's true.

46
47 **LEG. CILMI:**

48 Maybe Scott can speak to that.

49
50 **COMMISSIONER NARDELLI:**

51 It's also -- it's also codified, I think, under Chapter 891 of
52 Suffolk County Code, we're required to give our residents access
53 electronically.

54
55 **LEG. CILMI:**

56 Sure, I would expect that we do that. Maybe Scott can elaborate on

1 -- just paying for each person to do it is, you know, like, really
2 what my question is.

3
4 **COMMISSIONER MASTELLON:**

5 Good afternoon. So the way that this particular vendor prices this
6 product is population-based. So it's not necessarily providing
7 each and every individual resident with a specific license. It's
8 just the way that they price their --

9
10 **LEG. CILMI:**

11 Okay. So, they just come up with a number based on what your
12 population is.

13
14 **COMMISSIONER MASTELLON:**

15 That's correct.

16
17 **LEG. CILMI:**

18 I see. And so that number is what exactly for that portion of this
19 deal?

20
21 **COMMISSIONER MASTELLON:**

22 196,000.

23
24 **LEG. CILMI:**

25 \$196,000.

26
27 **COMMISSIONER MASTELLON:**

28 And I will say that in the event that we extend this particular
29 product to support other areas in other departments, that the
30 investment made in this particular application will be able to be
31 leveraged to support those other areas. So we'll not be paying
32 again, if, for example, we were to utilize this particular product
33 in another department, which we are pursuing in other areas. So it
34 will be an investment and will be able to be leveraged.

35
36 **LEG. CILMI:**

37 Okay. And what comes next after this investment in this whole --
38 in the whole process, implementing this?

39
40 **COMMISSIONER NARDELLI:**

41 We would actually work with IT to bring the rest of the department
42 into the fold to see where we can utilize the seller for
43 department-wide application. And from what I understand, it's a
44 countywide licensing program. Again, like I said, we were the
45 template and it will be expanded to include the Health Department
46 and DPW and also interface with municipalities so we can share
47 information on a countywide level with other taxing jurisdictions.

48
49 **LEG. CILMI:**

50 But will there be additional capital spending?

51
52 **COMMISSIONER NARDELLI:**

53 There is. In 2017 there's 235,000. And then in 2018 there's
54 another 235,000.

1
2 **LEG. CILMI:**

3 Okay. And what's that for; expansions or updates or what exactly?
4

5 **COMMISSIONER NARDELLI:**

6 Different -- some of it's maintenance and some of it is additional
7 phases to the project. The third phase will be bringing Weights
8 and Measures into the fold because that's a different part of
9 Consumer Affairs because we are -- have to interface with the
10 state.
11

12:39PM

12 **LEG. CILMI:**

13 Right.
14

15 **COMMISSIONER NARDELLI:**

16 And we're governed by state weight measures laws so that will be
17 phase three. And then phase four we'll be applying it to maybe the
18 Health Department and Public Works and other areas of the County.
19

20 **LEG. CILMI:**

21 All right. Thank you.
22

23 **CHAIRPERSON ANKER:**

24 Legislator Krupski.
25

26 **LEG. KRUPSKI:**

27 Thank you. So who enters all the information? I mean, how does --
28 how is this -- say this goes through and it's authorized by the
29 Committee and by the full horseshoe next week, what happens exactly
30 next; what's the next step?
31

12:40PM

32 **COMMISSIONER NARDELLI:**

33 Well, the seller is subcontracted with a company, I can't recall
34 the name, but they will come in and they will begin the process of
35 compiling all the information, the historical data and actually
36 building the applications that the computer software will run on
37 our county computers.
38

39 **LEG. KRUPSKI:**

40 How much of your staff is going to be dedicated to helping them
41 make this product?
42

12:40PM

43 **COMMISSIONER NARDELLI:**

44 I think we only have one staffer that's working with the
45 subcontractor if I'm not mistaken.
46

47 **LEG. KRUPSKI:**

48 Providing them with all the information.
49

50 **COMMISSIONER NARDELLI:**

51 And assisting them, correct.
52

53 **LEG. KRUPSKI:**

54 And who's going to give them their guidance as far as making it --
55 I mean, it's got to work for your department, it's gotta work for
56 anyone who's tried to get the information. Who's going to work in

1 that capacity?

2
3 **COMMISSIONER NARDELLI:**

4 Well, I'm not sure if I understand your question. We have the
5 Director of Consumer Affairs that will oversee the entire project.

6
7 **LEG. KRUPSKI:**

8 Okay. All right. Thank you.

9
10 **CHAIRPERSON ANKER:**

11 Everybody good?

12
13 **LEG. CILMI:**

14 I'm good.

15
16 **CHAIRPERSON ANKER:**

17 Okay. All right, so we have a motion, a second. All in favor?
18 Opposed? Abstention? Motion carries. (VOTE: 4-0-0-1. LEG.
19 STERN NOT PRESENT). Thank you.

12:41PM 20
21 **COMMISSIONER NARDELLI:**

22 Thank you very much.

23
24 **PRESENTATION**

25
26 **CHAIRPERSON ANKER:**

27 Okay, moving on, we have Pegi Orsino. She's here from RSVP. Pegi,
28 would you like to come forward? And that RSVP stands for Retired
29 Seniors Volunteer Program. And I had the pleasure -- actually
12:41PM 30 would you like to come over here and sit down and talk -- a meeting
31 with you and your board several weeks ago. And it's just amazing
32 the many, many programs and services that your organization offers.
33 So, tell us about RSVP.

34
35 **MS. ORSINO:**

36 Thank you, Legislator Anker. Yes, you were at our Board of
37 Directors Marketing Committee meeting and a real big assist to us
38 so thank you.

12:42PM 39
40 Part of RSVP's problem is getting the word out. We're 45 years in
41 the County and people are still saying, *RSVP, what is that? A*
42 *tuxedo rental place?* So obviously we've not done a good job but we
43 do have 900 seniors that are active in the program. We just did an
44 inventory this morning of how many active seniors we have. So it
45 hovers around 900. And we have actually 1200 enrolled, but with an
46 aging program, we have snowbirds and we have people on medical
47 leave.

48
49 But nonetheless we are 45 years in service to Suffolk County. And
12:42PM 50 we have our own programs besides placing the 900 seniors because
51 RSVP acts as kind of a clearing house for senior adults over 55, I
52 like to 55 or better because our oldest volunteer is 101 and we --
53 God bless you -- we like to place volunteers at the opportunities
54 that they're interested in using their past professional or skills
55 or their talents and interest at the moment. Because what we have
56 found is that if you give a rocket scientist the volunteer

1 opportunity of stuffing envelopes, he's leaving. So we need to
2 take their talents and we need to channel them into the 110
3 different not-for-profits that we partner with. And those
4 not-for-profits actually depend on volunteerism to run their
5 mission and services.

6
7 So in supplying them with 900 volunteers, we are helping not only
8 them with their funding because human services and not-for-profits
9 are not heavily funded, but it delivers them the manpower with
10 these people -- these people have free time that is actually free.
11 And they want to be able to give back to their communities and they
12 want to be able to make a difference every day. And we act as a
13 clearinghouse because people are not known to run into the middle
14 of Mather and say, *I'm here to volunteer, what would you like me to*
15 *do?* It's a very intimidating process.

16
17 And so if we can put the word out and recruit and have them come to
18 us and we'll discuss with them their interests and where they live
19 and what they would like to do, we're able to then say, *oh, okay,*
20 *so you'd like to work for a food pantry.* And we partner with food
21 pantries and hospitals and schools and clothing thrift stores that
22 are run by different organizations and the Maritime Museum and the
23 Eco Center and several different environmental places. And so
24 whatever your interests are, we will find a place for you so that
25 you feel comfortable in what you're doing. And, like I said, the
26 organizations so need your help.

27
28 We also have our own programs and services. We run several
29 different programs ourself as the Retired Senior Volunteer Program
30 that are volunteer-run. One of them is the telephone reassurance
31 program, which is one of my favorites. And Debbie's smiling
32 because she's used that before, too, for some constituents in
33 Legislator Stern's district. And telephone reassurance is a daily
34 phone call by a senior volunteer to another senior that is either
35 homebound or isolated or has fragile family systems. And so they
36 don't hear from anybody. And so we call to check on them.

37
38 And it's a beautiful generational thing because you'll say *good*
39 *morning, Rose, how are you,* you know. And all the volunteers
40 rotate in and out of the two phone banks that we work from. One is
41 in Amagansett and the other one is here in Smithtown. And they
42 have a continuous sheet on Rose so they'll be able to say, *good*
43 *morning, Rose, how are you? I know your cat wasn't feeling well*
44 *yesterday, how's things today?* And there's some continuity instead
45 of, you know, there are computerized programs that if you pick up
46 the phone, the computer recognizes that you're okay and hangs out.
47 I don't think that's real social and I don't think that's the way
48 to go, but it is efficient.

49
50 But we call about 350 seniors a morning. And I have to say the
51 volunteers that work in that program are just as chatty as the
52 seniors so it really works well. And if we don't get that senior
53 on the phone, then we call emergency services who have been more
54 than helpful in checking on the welfare of a 90-year-old that we
55 haven't been able to reach. And for the most part, you know, their
56 phone might be off the hook or, you know, it might have dropped,

1 you know, at some point and they don't realize that. And the
2 police have always been so gracious in saying, *Rose, you gotta put*
3 *the phone back on the hook, you know, they're trying to get in*
4 *touch with you.*

5
6 Other times when they have gone to do a welfare check, the person
7 has had a medical problem during the night and is unable to get to
8 the phone. So we've been able to transport seniors to hospitals
9 and have that medical dilemma that they had during the night taken
10 care of. So it really does save lives as well as we don't advocate
11 that it take the place of having a medical alert on you, but it
12 certainly is the nicer way to go if you can. And that's one of the
13 programs.

14
15 We also have the chronic disease self-management program. We have
16 seven master trainers that give six-week workshops. And it is in
17 how to better manage your chronic condition, which I have to say
18 when I was trained to be a master trainer, they said people over 60
19 have two chronic conditions usually. And I was like, I don't think
20 so. I had four. So I didn't realize that taking a medication
21 every day is a chronic condition that you're managing. And this is
22 brought to you by Stanford University. It comes with a beautiful
23 text book for the seniors as well as a relaxation tape. And it
24 just shows them different tools, how to better manage their own
25 chronic conditions, which leads to lessening of hospitalizations
26 less ER visits. So it really is very medically and financially
27 efficient.

28
29 And we also have the diabetes self-management, which is also the
30 same how to better manage your Type II diabetes because most
31 people, and there are 28 million people that have Type II diabetes,
32 *okay, I have Type II diabetes, give me a pill.* And it doesn't
33 necessarily mean that you have to take a pill if you're going to
34 manage your exercise and your nutritional choices and be able to
35 talk about diabetes with other people that have diabetes. Chronic
36 conditions tend to be isolating themselves. People don't at a, you
37 know, cocktail party, say *oh, hi, I have colitis*, you know, it's
38 just not something that is shared. And so having workshops done
39 behind closed doors and having seniors be able to talk and perhaps
40 make a friend that has something in common with them is so helpful
41 to the enhancement of their quality of life.

42
43 We just started tai chi for arthritis and falls prevention. And
44 that's really very well accepted by the seniors. They were -- I'm
45 doing a course over in Sienna Village. And one of the ladies was
46 saying, *do we have to do tai chi twice a week?* Because it is eight
47 weeks for two hours each week. And I said, *Rose, it's been proven*
48 *that you have better balance at the end of the eight weeks.* And
49 she goes, *you know, you're right, you know, I'm realizing I'm*
50 *falling less.* So I'm like *there you go, there's success*, you know.
51 So we're trying to bring that as kind of a new age exercise in
52 flexibility; it helps your arthritis, helps your balance and it's
53 been very successful thus far. The funding hasn't been, but that's
54 okay, that will follow.

55
56 We have a Speakers Bureau and I know this is the Consumer

1 Protection Committee, too. And we speak on several different
2 senior topics. And one of the most popular ones is senior scams,
3 which are happening as we talk. And new and better ones are
4 invented every day. And the seniors love to share at the end of
5 the Speakers Bureau going out to the libraries and senior centers,
6 they are information, they're the ones that are sharing with us
7 what the latest scam is, what they answered the phone to and got
8 roped into.

9
10 12:51PM We also speak on different things as Medicare basics and early
11 heart attack warnings. Stony Brook is working with us on stroke
12 warnings and cardiovascular health, they'll come out and talk.

13
14 And we also have -- I think he's the third world champion of
15 Scrabble. So if you want somebody that knows Scrabble, he will
16 also get a group of seniors together for that.

17
18 Our biggest and latest unfortunately popular program is the Health
19 Information Insurance Counseling and Assistance Program and that's
20 12:52PM HICAP. And Medicare is puzzling to us that have been trained in it
21 so you can imagine how frightening it is for somebody at 84 to lose
22 their spouse who's been taking care of the paper work and she
23 doesn't know what to do with taking out a supplemental or what does
24 A and B cover. And we get some pretty interesting convoluted calls
25 and -- you're shaking your head, it's a maze to get through, that's
26 for sure.

27
28 **LEG. KRUPSKI:**

29 You don't have to be 84 to be confused by what's --

30 12:52PM
31 **MS. ORSINO:**

32 True. I was scared going into it last year. And I've been trained
33 in it and I was like, I don't know. But, yeah, we get at least 25
34 phone calls a day on our help line. And the Suffolk County Office
35 for the Aging who we partner with has been very helpful in taking
36 the overflow on panic events such as open enrollment. Everybody
37 thinks open enrollment, we should shop around. You know, if you
38 like what you have and it's not, you know, going to change
39 drastically, we keep saying you don't have to sign up for something
40 12:53PM different every October. But that's a very popular program
41 unfortunately in the negative.

42
43 And RSVP is doing wonderfully. If our federal funders are still
44 breathing next year, the Corporation for National and Community
45 Service are slated to be done away with. And that includes
46 AmeriCorps and volunteers and service to America which is VISTA and
47 the senior arm of that which is RSVP and Foster Grandparents and
48 Seniors Companions, I don't know where we'll be, but I do know that
49 we have the largest population in seniors in Suffolk County. And I
50 12:53PM think that we owe it to them to channel their energy when the rest
51 of society says just sit on the porch or go play Bingo; those that
52 want to help, we need to be able to be there to direct them to help
53 others and make the quality of their life that much more enhanced.

54
55 So I thank you for having me, Legislator Anker. And thank you
56 everybody.

1 **CHAIRPERSON ANKER:**

2 It's always a pleasure, you know, to meet with you and to learn
3 really what's going on out there and listening to your communities.
4 And I have, you know, large senior communities, all the Leisures
5 over in Ridge and in the Shoreham area. And you provide so many
6 wonderful services. And it's sort of like -- to some extent you're
7 the best kept secret, to some extent, to some extent, because you
8 have so much to offer, so many resources. And that's why you're
9 here this afternoon to provide insight for the other Legislators to
10 hopefully be able to contact you and look into your programs. I
11 know that the computer program, which is really nice, we've been
12 able to, I think, donate some of our old computers --
13

12:54PM

14 **MS. ORSINO:**

15 Absolutely. The Legislator has been -- the Legislature has been
16 very, very generous in the surplus IT that has been left over by
17 Suffolk County. What we deem to be very viable to be refurbished
18 is not so sometimes when you're moving along in business. So,
19 luckily with donations such as Suffolk County government has done
20 for us as well as private corporations, we've been able to
21 service -- and that's a relatively new program. It's about seven
22 or eight years old. We've been able to give out 5,000 computers to
23 families in Suffolk County. And what really is gratifying to me
24 is, first of all, the 5,000 computers are not being dumped in a
25 landfill for their e-toxic waste. We are an island.
26

12:55PM

27 And the other part of it is that this is viable computers that kids
28 light up like a Christmas tree when they get a computer into the
29 safety of their home. Because they're able to do their homework at
30 home. They're not trying to go to a, you know, local library and
31 be timed out. That adds to the stress of trying to do a term
32 paper; but that we're able to hook these people into technology, it
33 helps the parents. It keeps them marketability for employment and
34 communication with dealing with relatives at a distance. So, yes,
35 you're right, the computer program has been a success and thank you
36 for it.
37

12:55PM

38 **CHAIRPERSON ANKER:**

39 And training, too, you know, what we've discussed of the scam
40 issues. And then understanding that some of seniors are now
41 becoming a little concerned about even attempting the new
42 technology. You know, since I've been in office, it's been six
43 years. When I first asked the question and I put that out to the
44 community, maybe it was about 30% had the computers or smart
45 phones. Now it's probably about up to 60%. I'm noticing it.
46

12:56PM

47 But now you're incorporating the scams and it's starting to come
48 back down again. People -- seniors, in particular, are becoming,
49 you know, hesitant to click on anything because, you know, you just
50 don't know. But you offer those classes where they can, you know,
51 understand how to maneuver through the different types of
52 technology.
53

12:57PM

54 **MS. ORSINO:**

55 I was just communicated by the -- I think it was the Prince of
56 Nigeria today about money.

1 **CHAIRPERSON ANKER:**
2 Prince of Nigeria, yes, I know him, too. He contacts me all the
3 time.

4
5 **LEG. KRUPSKI:**
6 Probably legitimate.

7
8 **MS. ORSINO:**
9 Absolutely. I'm answering him when I get back.

10
11 **CHAIRPERSON ANKER:**
12 For that million dollars, yeah.

13
14 **MS. ORSINO:**
15 It's just -- the seniors need to not be intimidated. They need to
16 be get more savvy and so the classes as well as the talks help.

17
18 **CHAIRPERSON ANKER:**
19 And I do want to also commend how you are able to facilitate the
20 skills and the knowledge of a retired person. And, you know, we
21 talk about recycling, you put their talents right back into the
22 community and it is such a rewarding experience for both, for both,
23 you know, whether it's someone who did technology for years and now
24 they're teaching seniors how to do technology, you have a -- you
25 and your organization have a very high level of success in bringing
26 these types of connections and making very important advances
27 within our seniors communities. So I just want to thank you very
28 much for your work with that.

12:57PM

29
30 **MS. ORSINO:**
31 Thank you so much. Thank you. And thank you for giving me this
32 opportunity.

33
34 **CHAIRPERSON ANKER:**
35 Absolutely. Do you have any questions? Questions? Nope. Okay,
36 Pegi, again, thank you for coming out here and we all look forward
37 to working with you in the future.

38
39 **MS. ORSINO:**
40 Thank you so much.

12:58PM

41
42 **CHAIRPERSON ANKER:**
43 I see no further business, this meeting is adjourned.

44
45 **THE MEETING CONCLUDED AT 12:58 PM**
46
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